

### [Updated 17 June 2020]

# RAFFLES TOWN CLUB RE-OPENING AND UPDATE

Dear Valued Members.

The government has announced Phase 2 of the country's reopening, the Club is currently working ceaselessly to get the Club ready to welcome you back on **Monday**, **22 June 2020** and the Club would like to take the opportunity to give you an update on the safe distancing measures taking place in the Club and re-opening of the Club.

## SAFE ENTRY CONTACT TRACING

Scan the SafeEntry QR code or produce your ID card with the barcode to check in & check out, temperature screening and travel/health declaration are required from members, visitors and staff before entering and leaving the Club. Members are encouraged to download and use the TraceTogether mobile application to supplement current contact tracing efforts.

Anyone with a body temperature of 37.5°C and above, has travelled overseas in the last 14 days, on a Quarantine or Isolation Order, Stay Home Notice ("SHN"), or medical certificate for respiratory symptoms or has been in close contact with any person who has been quarantined as a confirmed or suspected case of COVID-19 in the last 14 days are not allowed to enter the Club.

# SAFE DISTANCING MEASURES AT THE CLUB

- SafeEntry registration and health/travel declaration for all members, guests and staff.
- Conducting temperature screening for all members, guests and staff.
- Provision of hand sanitisers at all service counters.
- Increased frequency in cleaning and disinfecting common areas and back of the house.
- Conducting thorough cleaning and disinfecting each restaurant on closure day.
- Ensuring safe distancing at the Sports and Recreation facilities, between tables at all F&B outlets, and between tables and chairs in common areas.

# LIST OF FACILITIES AND OPENING UPDATE

| FACILITIES  | RE-OPENING AND GUIDELINES  |   |  |
|-------------|--|---|--|
| F&B Outlets | Re-opening Date  | Outlet  |  |
|             | Monday, 22 June  | Miyabi Japanese Restaurant (Closed on Wednesdays) The Café & Terrace (Open daily) The Lounge (Open daily) |  |
|             | Tuesday, 23 June   | The Chinese Restaurant (Closed on Mondays)  |  |
|             | <ul> <li>The Dining Room and The Bar will be closed till further notice.</li> <li>Reservations are encouraged to avoid waiting time. Reservations will only be held for 15 minutes. (Miyabi Japanese Restaurant - 6357 3335, The Cafe &amp; Terrace - 6357 3332/333, The Lounge - 6357 3334 and The Chinese Restaurant - 6357 3338/339)</li> <li>Only limited menu will be provided.</li> <li>Members to comply with safe distancing measures.</li> <li>* The takeaway menu during the circuit breaker period ends on Sunday, 21 June. From Monday, 22 June onwards, takeaway will be available from the respective F&amp;B outlets.</li> </ul>  |   |  |
| The Gym     | <ul> <li>Open on Monday, 22 June.</li> <li>Opening hours: 7.00am to 10.00pm daily.</li> <li>Restricted to members only; no guests allowed.</li> <li>Only 10 members are allowed inside The Gym, at any point of time.</li> <li>The Gym entry is by booking only. Each member is allowed to use The Gym for 60 minutes per day.</li> <li>Booking is allowed 7 days in advance, by telephone (6357 3566/567) or in person at The Gym counter.</li> <li>Booking over the phone starts from 12.00pm to 5.00pm, on 19 June and 9.00am to 5.00pm on 20 and 21 June.</li> <li>Members can extend the booked slot if there is a vacancy for the next slot, 5 minutes before the end of the booked slot.</li> <li>Members to comply with safe distancing measures.</li> </ul> |   |  |



| FACILITIES  | RE-OPENING AND GUIDELINES  |
|---|--|
| Swimming Pool/<br>Tennis Court/<br>Swimming & Tennis<br>Lessons | <ul> <li>Open / resume on Monday, 22 June.</li> <li>Members to comply with safe distancing measures.</li> </ul>  |
| Towel Counter/<br>Changing Rooms                                | <ul> <li>Open on Monday, 22 June.</li> <li>Members to comply with safe distancing measures.</li> </ul>   |
| Member Relations<br>Counter                                     | <ul> <li>Open on Monday, 22 June.</li> <li>Opening hours: 8.00am to 9.00pm daily.</li> <li>To minimise physical contact, we encourage members to call (6357 3322/323) during our new operation hours for general enquiries.</li> </ul> |
| The Bowling Alley   | Closed till further notice.  |
| Studio Classes  | Closed till further notice.  |
| Accommodations  | Closed till further notice.  |
| Cards Room  | Closed till further notice.  |

With the above precautionary measures and efforts implemented to give our members and visitors a safe and comfortable environment, we look forward to seeing you at the Club soon!

Please visit www.rafflestownclub.com.sg for the Club's latest update.

From The Management