

RTC BYE-LAWS

RAFFLES TOWN CLUB BYE-LAWS

The privileges and use of the facilities herein stated are subject to the Club's Rules & Regulations as mended from time to time, at the Management's absolute discretion.

1. Definitions

- i. Club - Raffles Town Club Pte. Ltd.
- ii. Club Premises - 1 Plymouth Avenue Singapore 297753 (effective 1 January 2000)
- iii. Management - The Management & Proprietor of the Raffles Town Club
- iv. Member - A Member of the Raffles Town Club, inclusive of Principal Ordinary Member, Supplementary Member, Junior Member, Corporate Member and its nominees
- v. Rules - The Rules & Regulations of the Club and any additions, deletions or amendments thereto

2. Bye-Laws

- i. The Management may at any time in its absolute discretion make, add, vary or revoke any Bye-Laws.

3. Application of Bye-Laws

- i. All Bye-laws shall be binding on Members and their Nominees. A copy of the Bye-laws shall be sent to every Member and due notification of a Bye-law having been made, revoked or amended is deemed if posted in the Club's premises and/or sent to Members in any printed form.

4. Supplementary Membership

- i. A Supplementary Member shall be the legal spouse, family member or fiancé/fiancée*, aged 21 years and above, of the Principal Member.
- ii. Supplementary Member is accorded the same privileges as the Principal Ordinary Member and subject to the Rules, Regulations and Bye-laws in the same manner as the Principal Ordinary Member.
- iii. There will be no additional administrative or entrance fees charged for first time nominations of Supplementary Membership. Any subsequent changes will be subject to the Management's approval and an administrative fee currently set at \$80+ will be charged.

*A declaration as proof of relationship will be required for a family and fiancé/fiancée nomination.

4A. Junior Membership

- i. A Junior Member shall be a child, aged 15 to 20 years, of the Principal Member.
- ii. Junior member is accorded the same privileges as the Principal Ordinary Member and subject to the Rules, Regulations and Bye-laws in the same manner as the Principal Ordinary Member except the following :
 - The Junior Member has access to The Gym only during off-peak hours.

Rates are subject to changes, Service Charge (where applicable), prevailing Government Taxes & GST

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- The Junior Member is not allowed to sign in any guest at all the Club's Sports and Recreations Facilities.
- He/she is not allowed to book the Club's Card Rooms and all Hotel Rooms and Suites.
- If the Junior Member is below 18 years of age, he/she is prohibited from purchasing tobacco or cigarettes, smoking and the purchase and consumption of alcohol in the Club's premises.
- The Principal Member is responsible for the behaviour and conduct of the Junior Member(s) and any of the Junior Members' Guests. The Junior Member(s) and Guests should not place themselves in situations of personal danger or cause disturbance to other Club Users.

*A declaration as proof of relationship will be required for a family nomination.

5. Club Hours

- i. The hours for the use of the specific areas of the Club premises for the purpose of dining, recreation, social and sporting activities, shall be determined by the Management.
- ii. These times are subject to variations by the Management. Notice of such variations will be binding on all Members when posted in the Club premises and/or sent to all Members in any printed form.

6. Hours of Operation

Front Desk	24 hours	
Member Relations Counter	7am to 11pm daily	
The Bowling Alley	Mon to Fri Sat, Sun & Public Holidays Fri, Sat, & Eve of Public Holidays Sun - Thu & Public Holidays	Opening Hours: 1pm Opening Hours: 11am Closing Hours: 11pm Closing Hours: 10pm
Video Games Room	10am to 10pm daily	
The Theatre	By reservation	
Aerobics	7am to 10pm daily	
The Gym	6am to 10:30pm daily	
Steam & Sauna Facilities	6am to 10:30pm daily	
Changing Rooms	6am to 11pm daily	
Tennis Courts	7am to 10pm daily	
Multi-purpose Hall	7am to 10pm daily	
Swimming & Fun Pools	7am to 9pm daily	
The Billiard Room	12pm to 11pm (Sunday to Thursday) 12pm to 12am (Friday, Saturday & Eve of PH)	
The Card Rooms	12pm to 11pm daily	

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Miyabi Japanese Restaurant	Lunch 11.30am to 3pm daily Dinner 6pm to 11pm daily	(Last order 2.15pm) (Last order 10.15pm)
The Lounge	11am to 11pm daily	(Last order 10:30pm)
The Cafe & Terrace	7am to 11pm daily	(Last Order 10.30pm)
The Bar	6pm to 11pm Sun-Thu 6pm to 12am Fri, Sat & Eve of PHs	(Last order 10:30pm) (Last order 11.30pm)
The Dining Room	Lunch 12pm to 3pm daily Dinner 6.30pm to 11pm daily Closed for Lunch on Saturdays	(Last order 2.30pm) (Last order 10.30pm)
The Chinese Restaurant	Lunch 11:30am to 3pm Mon - Sat 10:30am to 3pm Sat, Sun & PHs Dinner 6:30pm to 10:30pm daily	(Last Order 2:15pm) (Last Order 2:15pm) (Last Order 10:15pm)
The Dunearn Ballroom Boardrooms	By reservation By reservation	
Room Service	7am – 10:30pm	
Studio Rooms & Suites	By reservation	

7. Dress Code

- i. Members and their guests are expected to be dressed in smart casual attire or in a manner appropriate to the occasion they attend or facilities they use. All users of the Club are required to adhere to this general rule.
- ii. Some specific requirements are detailed below:
 - a. No sandals/slippers except by poolside.
 - b. No sleeveless t-shirts except by poolside, inside The Spa and Aerobics Room, Harmony Room and The Gym.
 - c. Non-marking shoe soles for multi-purpose hall and tennis courts.
 - d. Appropriate swimming attire for the pool.
 - e. Appropriate attire at the spa pools, steam, sauna and jacuzzi.
 - f. No bermudas, shorts and slipper in The Dining Room, The Cellar & Humidor, The Dunearn Ballroom, Function Rooms, and Boardrooms.

8. Children

- i. The safety, welfare and behaviour of children in the Club are at all times the responsibility of their parents, guardians or the Member accompanying them in the premises.
- ii. Children aged 10 and below must always be accompanied by an adult, be it the parent, the guardian or the Member, with the exception of children attending classes/events organised by the Club.
- iii. Children under 18 years of age are strictly not allowed to consume alcohol on the Club's premises.

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- iv. All children must be supervised by an adult, be it the parent, the guardian or the Member at all times while at the pool or poolside. It is the responsibility of the parent, the guardian or Member accompanying the children to ensure their safety and welfare at all times by the pool and poolside. The Management shall not be responsible for any incidents under any circumstances whatsoever.
- v. Some specific requirements are detailed below:
 - a. No children below 16 years of age are allowed in Spa Suites, and the Changing Room's Steam and Sauna facilities.
 - b. No children below 18 years of age are allowed in The Billiard Room, The Card Rooms, The Bar and The Cellar & Humidor.

9. Car Parking

- i. For Members to be allowed into the car park free of charge, Members shall be required to:
 - a. display prominently the appropriate car park label on the car's front windscreen; and
 - b. use their membership card to access entry via the automated car park system.
- ii. Members' non-compliance of that stipulated above shall be charged a car parking fee to be determined by the management of the Club from time to time.
- iii. Parking is only allowed within the three basement levels of the car park.
- iv. Basement levels one and two are reserved for the exclusive use of Members whose cars display the appropriate Club car park labels.
- v. Each Member will be issued with one Club car park label. The nominated Supplementary Member may also apply for one Club car park label separate from the Principal Member. Issuance is at the sole discretion of the Management.
- vi. Entry and exit points are clearly marked. Members and their Guests utilising the Club's parking facilities shall comply with the directional signs and/or any instructions from the Management.
- vii. Members and their Guests can only park their vehicles in the Club's car parking facilities if utilising the Club's facilities.
- viii. Members and their Guests who are not residing in the Rooms or Suites are not allowed to park overnight.
- ix. No washing of cars is permitted in the carpark or any part of the premises.
- x. Members and Guests shall not park in lots which are marked as 'Reserved'.
- xi. The Management may at its sole discretion prohibit any Member from parking his car in the Club's carpark for any parking offences committed within the Club's premises and/or may deal with the Member in a manner the Management deems appropriate.
- xii. The Management reserves the right to remove any vehicle which causes obstruction to traffic or which is parked indiscriminately on the Club's premises, and solely at the Member's or Guest's cost and risk.

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10. Domestic Helpers

- i. Domestic Helpers are required to be appropriately attired at all times when on the Club's premises and in accordance with the Club's dress code.
- ii. Domestic Helpers are only allowed in The Chinese Restaurant, The Cafe & Terrace and Poolside.
- iii. The Member/Guest is responsible for the welfare and behaviour of his/her Domestic Helpers when on the Club's premises.
- iv. Domestic Helpers are not allowed to loiter around the Club's premises without being accompanied by the members or their respective families.

11. Pets / Animals

- i. No pets / animals are allowed on the Club's premises.

12. Mobile Phones

- i. Mobile Phones are to be switched to silent mode when in the premises of the Club or turned off at The Dining Room, during events held at the Function Rooms, Boardrooms, The Dunearn Ballroom, The Theatre, during talks, seminars, workshops, movie screenings and performances.

13. Removal / Damage / Loss of Club Property

- i. Members and their Guests are required to respect Club property and the Club's environment. No property, flowers, shrubs or plants may be removed from the Club's premises except with the expressed permission of the Management.
- ii. Members and their Guests found removing or damaging Club property will be dealt with at the discretion of the Management and will be required to make good or pay for such damages/losses.

14. Loss of Members' / Guests' Property

- i. The Club shall not be responsible for the loss of Members' and their Guests' personal articles which have been brought into the Club's premises by Members and/or their Guests.

15. Complaints

- i. Any complaints with regards to service or conduct of any employee of the Club should be made personally or in writing to the General Manager of the Club.

16. Notices

- i. No Member or Guest may place any notices or printed material at the Club's premises without the expressed permission of the Management.

17. Gambling

- i. Gambling is strictly prohibited on the Club's premises.

18. No Smoking Policy

- i. In compliance with Government rules and regulations, smoking is only allowed in the designated smoking areas.

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19. Membership Cards

- i. The Management may issue Membership cards or other Membership documents from time to time by which Members may be identified.
- ii. Membership cards must be produced at any time when requested by the Club's employees and for the use of any facility on the Club's premises, or for security reasons.
- iii. Membership cards are not transferable.
- iv. Members who are unable to produce their membership cards may be refused entry into the Club and the use of any facility.
- v. Membership cards must be returned to the Membership Department of the Club upon termination or transfer of membership.

20. Loss & Replacement of Membership Cards

- i. A lost card must be reported personally or in writing to the Member Relation's Department of the Club within 24 hours of the loss. A fee currently set at \$20+ will be imposed for the replacement of a membership card.

21. Food & Beverage

- i. Members and their Guests are not allowed to bring food and beverage into the Club premises. Only food and beverage purchased from the Club may be consumed on the Club's premises.

22. Gratuities

- i. The offer of gratuities to staff is not permitted.

23. Members' Suggestion

- i. Members wishing to put forward suggestions should do so in writing to the General Manager or Member Relations Department.

24. Guests

- i. Members may invite Guests to the Club. Members must accompany their Guests at all times and shall be responsible for their behaviour while on the Club's premises. Guests must be signed in by the Member when utilising facilities of the Club.
- ii. For The Gym, each member may sign in only one (1) guest during off-peak (that is, strictly 10am to 4pm only). The Guest Fee is currently set at \$30+.
- iii. A Guest Fee currently set at \$5+ per guest will be charged for use of facilities such as The Bowling Alley, Multi-purpose Hall, Tennis Courts, Aerobics Room, Swimming Pool, Billiard and Card Rooms. The Guest Fee does not include charges for games played or consumption of food and beverage.
- iv. A Guest Fee will not be imposed at all F&B Outlets, Theatre, Ballroom, Function Rooms, Boardrooms, Studio Rooms and Straits Suites.

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25. Spouse & Children

- i. A Member's spouse who does not hold a supplementary card, and Member's child who is not Junior Member (above 18 years of age) are included in the term 'Guests'.
- ii. A Member's spouse and child who do not hold a Supplementary / Junior card, do not have the rights and privileges of a Supplementary / Junior Member and will be subject to the Rules and Regulations and Bye-laws which are applicable to Guests unless specifically stated otherwise.
- iii. A Member's spouse and child, who do not hold a Supplementary / Junior card, and Member's children, must be accompanied by the Member when on the Club's premises.
- iv. The Guest Fee set by the Management will apply to the Member's spouse who is not a Supplementary Member and children who are not Junior members above 18 years of age. Member's children below 18 years of age will not be charged with a Guest Fee.

26. Disturbance & Distress to Others

- i. Any Member, Member's Guest, Spouse of Member or Member's Children who cause distress or disturbance to others anywhere on the Club's premises and facilities, will at the discretion of the Management, be asked to leave the Club's premises and/or be suspended from the Club and/or dealt with by the Management accordingly.

27. Newspapers, Magazines & Periodicals

- i. No newspapers, magazines, periodicals or books may be removed from the Club's premises except for the Club's in-house magazine and promotional brochures which may be removed from the Club for the reading pleasure of Members and their Guests.
- ii. Members and their Guests are requested to return the newspapers, magazines, periodicals or books to their proper places after reading.

28. Lockers

- i. A limited number of lockers are available on a first-come-first-serve basis at the Club's Changing Rooms on the Mezzanine Floor. Keys may be obtained from the Towel Counter.
- ii. The Club will not be responsible for the loss or damage of Members' and their Guests' personal articles which have been placed into the lockers.
- iii. The Member shall be required to make good or pay for any damages to the locker and for the loss of the locker key.
- iv. Members or their Guests may not leave their property overnight in the lockers.

29. Changing Rooms

- i. Members and their Guests are to utilise the Changing Rooms for changing into and out of their sports or swimming attire.

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30. Sauna & Steam

- i. The sauna and steam facilities located at The Changing Rooms on the Mezzanine Floor are for the use of Members and up to 3 guests. This facility is separate from The Spa.
- ii. The sauna and steam are open daily from 6am to 10:30pm.
- iii. The Management accepts no responsibility for any accidents to any user of these facilities under any circumstances whatsoever.
- iv. Users who have medical or health problems and pregnant women are strongly advised to consult their doctors prior to their participation in these facilities.
- v. Children below 16 years of age may not use these facilities.
- vi. All users must shower before entering these facilities.
- vii. No user with skin infection or open wounds will be permitted to use these facilities.
- viii. No consumption of food and beverage is allowed within these facilities.
- ix. All users should be properly attired in a manner that is non-offensive to other users (i.e. swimming attire).

31. Pool Towels

- i. Only the Club's towels may be used around the pool premises.
- ii. Each Member is entitled to the complimentary use of two towels.
- iii. Extra towels will be charged at a fee currently set at \$3+ per towel.
- iv. Each Member's Guest will be entitled to two towels upon payment of the Guest Fee currently set at \$5+ per guest.
- v. A fee currently set at \$30+ will be imposed for the loss or non-return of each towel.

32. Swimming & Fun Pools and Surrounding Area

- i. The swimming and fun pools are open daily from 7am to 9pm.
- ii. The Management accepts no responsibility for any accidents to any user of the pools and its surroundings under any circumstances whatsoever.
- iii. All users must shower before entering the pools.
- iv. No user with skin infection, open wounds or health problems which will pose a hazard to other users or themselves, will be permitted to enter the pools.
- v. No consumption of food and beverage is allowed within the pools.

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- vi. To prevent contamination of the pools, only inflatable ring floats, inflatable arm floats and swimming training aids approved by the Management will be allowed inside the pools.
- vii. Users are requested to remove all forms of lotions and oils before entering the pool.
- viii. Footwear is not allowed beyond the drainage channel around the perimeter of the pool.
- ix. Coaching and other swimming recreational activities can only be conducted by the Club.

33. The Billiard Room

- i. Reservations must be made by a Member and is on a first-come- first-serve basis.
- ii. Rates : Billiards - \$3+ per hour
Pool - \$6+ per hour
Guest Fee - \$5+ per guest
- iii. Members will be required to do their own markings.
- iv. Food, drinks or any articles may not be placed on the billiard and pool tables.
- v. Members and their Guests are required to conduct themselves in such a manner so as not to cause distraction to others.
- vi. Children below 18 years of age are not allowed in The Billiard Room.
- vii. Gambling is not allowed.

34. The Card Rooms

- i. Reservations must be made by a Member.
- ii. Reservations is on a first-come-first-served basis.
- iii. An hourly rate currently set at \$5+ per hour will be charged.
- iv. Members' Guests will be charged with a Guest Fee currently set at \$5+ per Guest.
- v. Children below 18 years of age are not allowed in The Card Rooms. Gambling is not allowed.
- vi. Card games and Mahjong are to be played in the Card Rooms only.

35. Tennis Courts

- Hours : 7am to 10pm (Daily)
- Rate : \$2+ per hour Non-Peak Hours
\$3+ per hour Peak Hours
Mon to Fri 5pm onwards
Sat, Sun & PHs whole day
- Guest Fee \$5+ per guest

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- i. Reservations must be made by a Member, on a first-come-first-serve basis.
- ii. Children below 12 years of age must be accompanied by an adult.
- iii. Coaching and lessons may only be conducted by the Club's appointed coaches.
- iv. Appropriate sporting attire and non-marking shoes must be worn.
- v. Rackets and balls are to be provided by the Member.
- vi. Food and beverage may not be consumed in the courts.

36. The Gym

- i. Appropriate sporting attire and shoes must be worn.
- ii. Members are required to handle the equipment with care.
- iii. The Management will not be held responsible for any injury and illness caused by the use of the facilities/services under any circumstances whatsoever.
- iv. Before using The Gym, Members should consult their gym instructors as to the proper usage of the equipment and to undergo a mandatory fitness assessment to ensure that they are well versed in the specific limitations they may have.
- v. Members who have medical or health problems and pregnant members are strongly advised to consult their doctors prior to their participation in the Gym.
- vi. Coaching can only be conducted by the Management.
- vii. No food and beverage may be brought into or consumed in The Gym.

37. Aerobics Room, Harmony Room, Multi-Purpose Hall

- i. Appropriate attire and shoes must be worn.
- ii. The Management will not be held responsible for any injury and illness caused by use of the facilities/services under any circumstances whatsoever.
- iii. Members who have a medical or health problem will not be allowed to utilise the facilities/services unless they can demonstrate that their participation will not result in potential harm to themselves and other participants.
- iv. Members who are unsure of their medical condition with regards to participation in the Club's aerobics/dance programmes, should consult their own doctor before participating in any programme.
- v. Classes may only be conducted by the Club.
- vi. No food and beverage may be brought into or consumed in the Aerobics Room, Harmony Room, and Multi-Purpose Hall.

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38. Payments

- i. Cash and credit card transactions are available at selected outlets.
- ii. Members' Guests can choose to pay, but only if payment is made in the presence of the Member.
- iii. Members will be sent a monthly statement of accounts. Payment is due on the 26th of each month.
- iv. Outstanding amounts can be paid through
 - a. Cheques
 - b. Giro
 - c. Credit Card
 - d. Internet Banking (UOB and SCB)
 - e. AXS Machine

Giro and Credit Card Authorizations Forms can be obtained from the Member Relations Counter or via written request to the Membership Department.

- v. A late charge currently set at 2% per month will be imposed if payment for the outstanding amount is not made by the due date.
- vi. An administrative charge currently set at \$20+ will be imposed for each of the following:
 - a. A returned cheque
 - b. Rejected GIRO deduction / Credit Card Payment
 - c. Retrieval of Statement of Account or Guest Check (above 3 months cannot be retrieved)

39. Food & Beverage Deposit

- i. A Food & Beverage Deposit currently set at \$500 is required and will be billed to the Member prior to the opening of the Club. The amount applies to all Members, whether with or without Supplementary Membership.
- ii. This amount is refundable upon the resignation/termination of the Member and upon settlement of outstanding payable to the Club.
- iii. The deposit may be used, at the Management's discretion, to offset any outstanding amounts incurred by the resigned/terminated Member. Any amount in excess of the deposit will have to be settled by cheque or cash.

40. Minimum Spending

- i. Minimum spending is currently set at \$50 per month and is applicable to all Members, whether with or without Supplementary Membership.
- ii. This will be charged to the Member's account when monthly spending is below the stipulated amount.
- iii. If a Member or his/her Guest settles a bill by cash or credit card, this expenditure will not be reflected on the Statement of Accounts and will not be taken into account for minimum spending.

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41. Monthly Subscriptions

- i. Individual Ordinary Memberships are currently set at: -
 - a. \$80+ for Principal Ordinary Member
 - a. \$40+ for Supplementary Member
 - b. \$20+ for Junior Member
- ii. Corporate Memberships are currently set at \$160+ for up to two Nominees (without Nominee Supplementary card). An Additional monthly subscription of \$40+ shall be charged for each Nominee Supplementary card.

42. Absent Membership

- i. A Member who is based overseas for a minimum of 12 months may apply for Absent Membership upon opening of the Club. Absent Membership will be subject to the Management's approval upon submission of the relevant documents of proof.
- ii. Upon approval, the Member's subscription for the period that he is away will be waived. An annual Absent Membership Fee currently set at \$160+ will be charged.
- iii. In the event that such a Member returns for a brief visit, the Member shall inform the Club in writing and in advance of his intention to use the Club's facilities. Upon approval, the Member will be liable to subscription charges for the month that he is back in addition to any food and beverage consumption and facility usage charges.

43. Service Charge, Prevailing Government Taxes & GST

- i. All rates quoted are subject to change and subject to prevailing Government Taxes and GST.
- ii. For Banquets, Function/Meeting/Board Rooms, Studio Rooms and Suites, prices are subject to Service Charge, prevailing Government Taxes and GST.

44. Reservation Policy

- i. Reservations are recommended for the following:
 - a. Studio Rooms & Suites
 - b. The Dining Room
 - c. Miyabi Japanese Restaurant
 - d. The Chinese Restaurant
 - e. Spa Suites
 - f. Tennis Courts
 - g. The Bowling Alley
 - h. The Function Rooms
 - i. The Boardrooms
 - j. The Card Rooms
 - k. The Billiard Room
- ii. When making a reservation, please provide the following information:
 - a. Name & Membership Number
 - b. Contact Number, Email Address
 - c. Date & Time required
 - d. Number of Guests (if any)
 - e. Payment Mode

Rates are subject to changes, Service Charge (where applicable), prevailing Government Taxes & GST

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- iii. For all reservations (except for the Guest Rooms, Suites, Function Rooms and Board Rooms), a grace period of 15 minutes will be accorded after which will result in the cancellation and forfeiting of fees (if any). The fees will be charged to the Member's account.
- iv. Members who fail to take up their bookings for three consecutive sessions at any facility (except Food & Beverage) may at the discretion of the Management be barred from making any further bookings.
- v. Cancellation of restaurant bookings must be made at least one day in advance prior to the day of booking.
- vi. Cancellation of bookings of sports and recreation facilities must be done one day in advance failing which the fees will be charged to the Member's account.
- vii. The required minimum period for cancellation of reservations for special events and promotions will be advised accordingly.

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FACILITIES INFORMATION

RAFFLES TOWN CLUB TELEPHONE DIRECTORY

Main Line	:	6323 2323
Fax	:	6337 6116
DID	:	6357 3XXX followed by extension number

EXTENSION NUMBERS

Member Relations Counter	:	322
Front Office	:	502 / 504
Sports & Recreation Counter/ The Gym	:	566 / 567
The Bowling Alley	:	330 / 331
The Billiard Room	:	334 / 336
The Card Rooms	:	274 / 275 / 276 / 277 / 278
Room Service	:	120
Miyabi Japanese Restaurant	:	335
The Dining Room	:	337
The Chinese Restaurant	:	338 / 339
The Cafe & Terrace	:	332 / 333
The Bar	:	336
The Lounge	:	334
The Cellar & Humidor	:	337
Catering Sales	:	325 / 326 / 388/ 389
Security Office	:	343 / 344
Housekeeping/Laundry	:	510

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FOOD & BEVERAGE FACILITIES

Miyabi Japanese Restaurant

Location : Second Floor, Plymouth Wing

Tel : 63573 335

Hours : Lunch 11.30am to 3pm daily (Last order 2.15pm)
Dinner 6pm to 11pm daily (Last order 10.15pm)

Dress : Casual
For Men – No sleeveless t-shirts or sports shorts

The Lounge

Location : Second Floor, Dunearn Wing

Tel : 63573 334

Hours : 11am to 11pm daily (Last order 10:30pm)

Dress : Mon - Sat
No bermudas, shorts, slippers or track shoes
For Men – No sandals, sleeveless or round neck short-sleeved t-shirts
Sun & PHs
Sports shoes, sandals and round-necked short-sleeved-t-shirts are allowed for men. Slippers, shorts and sleeveless t-shirts are not allowed.

Children : No entry for children below 12 years of age.

The Cafe & Terrace

Location : Second Floor, Whitley Wing

Tel : 63573 332 / 333

Hours : 7am to 11pm daily (Last Order 10.30pm)

Dress : No swimsuit, sleeveless t-shirts or sports shorts

The Bar

Location : Third Floor, Dunearn Wing

Tel : 63573 336

Hours : 6pm to 11pm Sun-Thu (Last order 10:30pm)
6pm to 12am Fri, Sat & Eve of PHs (Last order 11.30pm)

Dress : No shorts, slippers or track shoes
For Men – No sandals or sleeveless t-shirts

Children : No entry for children below 18 years of age

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The Dining Room

Location : Third Floor, Whitley Wing

Tel : 63573 337

Hours : Lunch 12pm to 3pm daily (Last order 2.30pm)
Dinner 6.30pm to 11pm daily (Last order 10.30pm)
Closed for Lunch on Saturdays

Dress : Mon - Fri
No bermudas, shorts, slippers or track shoes
For Men – No sleeveless or round neck short-sleeved t-shirts
Sat, Sun & PHs
Sports shoes, sandals and round-necked short-sleeved-t-shirts are allowed for men. Slippers, bermudas, shorts and sleeveless t-shirts are not allowed.

The Chinese Restaurant

Location : Fourth Floor, Whitley Wing

Tel : 63573 338 / 339

Hours : Lunch 11:30am to 3pm Mon - Sat (Last Order 2:15pm)
10:30am to 3pm Sun & PHs (Last Order 2:15pm)
Dinner 6:30pm to 11pm daily (Last Order 10:15pm)

Dress : Casual
For Men – No sleeveless t-shirts or sports shorts

The Dunearn Ballroom & Foyer

Location : First Floor, Dunearn Wing

For private parties or banquets, the ballroom serves up to 500 persons.

For enquiries, please call the Catering Sales Department at 63573 325/326/388/389

The Mahogany, Oak & Rosewood Boardrooms

Location : Mezzanine Floor, Plymouth Wing

Serving up to 12 persons, these boardrooms are designed for formal meetings.

For enquiries, please call the Catering Sales Department at 63573 325/326/388/389

The Theatre & Foyer

Location : Mezzanine Floor, Whitley Wing

For enquiries, please call the Catering Sales Department at 63573 325/326/388/389

Room Service

Hours : 7am – 10:30pm

Tel : 63573 120

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The Bowling Alley, 10 Lanes

Location	:	First Floor, Whitley Wing	
Tel	:	63573 330 / 331	
Hours	:	Mon to Fri Sat, Sun & Public Holidays Fri, Sat, & Eve of Public Holidays Sun - Thu & Public Holidays	Opening Hours: 1pm Opening Hours: 11am Closing Hours: 11pm Closing Hours: 10pm
Rates	:	Mon - Fri before 6:00pm Mon - Fri after 6:00pm Sat, Sun & PH (Whole day)	\$2+ per game \$3+ per game \$3+ per game
Guest Fee	:	\$5+ per Guest	
Socks Sale	:	\$1.50+ per pair	
Shoe Rental	:	\$1+ per pair	
Dress	:	Casual (No sandals, shorts, or sleeveless t-shirts)	
Children	:	Children below 18 must be accompanied by an adult.	

Video Games Room *(Small change may be exchanged at the Bowling Alley)*

Location	:	First Floor, Whitley Wing
Hours	:	10am to 10pm daily
Dress	:	Casual (no sandals/slippers or sleeveless t-shirts)

Tennis Courts

Location	:	Roof Deck, Plymouth Wing
Hours	:	7am to 10pm (Daily)
Rate	:	\$2+ per hour Non-Peak Hours \$3+ per hour Peak Hours Mon to Fri 5pm onwards, Sat, Sun & PHs whole day
Guest Fee	:	\$5+ per Guest
Dress	:	Appropriate sports attire and footwear
Children	:	Children below 12 years of age are to be accompanied by an adult

For reservations and tennis clinics, please call 63573 566 / 567

RTC BYE-LAWS

The Gym

- Location : Second Floor, Plymouth Wing
Hours : 6am to 10:30pm (Daily)
Dress : Appropriate sports attire and footwear
Children : No Children

Please call 63573 566 / 567 for more information on personalised training programmes and mandatory fitness assessments.

Aerobics Room, Harmony Room

- Location : Second Floor, Plymouth Wing
Hours : 7am to 10pm (Daily)
Dress : Appropriate attire and footwear
Children : Children below 12 years of age are to be accompanied by an adult

Please call 63573 566 / 567 for more information on aerobics and dance programmes.

Multi-purpose Hall

- Location : First Floor, Plymouth Wing
Hours : 7am to 10pm (Daily)
Dress : Appropriate attire and footwear
Children : Children below 12 years of age are to be accompanied by an adult

Please call 63573 566 / 567 for more information.

Swimming & Fun Pools

- Location : Second Floor
Hours : 7am to 9pm (Daily)
Rates : No charge for Member and children below 18 years of age
Guest Fee : \$5+ per Guest. Maximum 3 guests per member.
Towels : Only the Club's towels may be used. Each Member is entitled to two towels.
Member's Guests are each entitled to two towels upon payment of the Guest Fee.
Should additional towels be required, a fee of \$3+ per towel is imposed.
Loss of Towel : \$30+ will be imposed for the loss or non- return of each towel
Dress : Appropriate swimming attire. Please use the changing rooms for changing into or out of swimming attire.
Children : All children below 18 years of age must be supervised by an adult

For swimming programmes, please call 63573 566 / 567.

RTC BYE-LAWS

The Changing Rooms with Steam & Sauna

Location	:	Mezzanine Floor, Plymouth Wing
Hours	:	6am to 10:30pm (Daily)
Guest Fee	:	\$5+ per Guest. Maximum 3 guests per member.

Members and their guests are requested to utilise these facilities for changing into or out of their sports and swimming gear.

Lockers are provided for convenience. This facility also includes steam and sauna for Members and Guests who are not utilising the facilities of The Spa.

Children below 16 years of age are not allowed in the steam and sauna.

The Billiard Room

Location	:	Third Floor, Dunearn Wing
Tel	:	63573 334 / 336
Hours	:	12pm to 11pm (Sunday to Thursday) 12pm to 12am (Friday, Saturday & Eve of PH)
Rates	:	Billiards - \$3+ per hour Pool - \$6+ per hour
Guest Fee	:	\$5+ per Guest
Dress Code	:	No shorts, slippers or track shoes. For men - No sandals or sleeveless t-shirts
Children	:	No children below 18 years of age.

For reservations, please call 63573 334 / 336. Bookings are on a first-come, first-served basis and subject to availability.

The Card Rooms

Location	:	Third Floor, Plymouth Wing
Hours	:	12pm to 11pm (Daily)
Rates	:	\$5+ an hour
Guest Fee	:	\$5+ per Guest
Dress	:	Smart casual
Children	:	No Children below 18 years of age

Strictly no gambling. For reservations, please call 63573 334 / 336.

Membership/Promotions/Events

For more information on the above, please call the Member Relations Department at 63573 322.

RTC BYE-LAWS

GUEST ROOMS & SUITES

Location : Third & Fourth Floors, Plymouth Wing

For Reservations, please call 63573 502 / 504

Published Rate per Night	Member Rate	Guest Rate
Studio Rooms	\$180++	\$200++
The Straits Suites	\$230++	\$250++
Spa Suites	\$270++/\$290++	\$290++/310++
The Chancellor Suite	\$2288++ (Member and Guest Rate)	
The President Suite	\$3188++ (Member and Guest Rate)	

++ Rates are subject to service charge prevailing government tax.

- i. Reservations can be made by Members only.
- ii. Member's rate will be accorded to members for their stay only.
Member's guest will be registered under the guest rate accordingly.
- iii. Check-in and Check-out timings
Check-in time is from 2 pm onwards and check-out time is by 12 noon
A valid government issued identification or passport is required at check-in
- iv. Early Arrival (Note: subject to room availability)
You are advised to make a reservation for the day prior to your arrival date to secure the room with one night room charge on your early arrival
- v. Late Departure (Note: subject to room availability)
Please check with the Front Desk at least 24 hours prior to your departure date on availability of late check-out
A half-day room charge will be incurred for any late check-out till 6 pm
A full day room charge will be incurred for late check-out after 6 pm
- vi. Shorten stay or under stay from original booking
In the event of shorten stay from the confirmed departure date, additional one night room rate will be charged upon check-out
- vii. Cancellation / No-show Policy
For a confirm booking and we strictly follow the 72 hours (3 days) cancellation policy
In the event of cancellation or no-show, one night room rate will be charged
- viii. Member's Guests residing in the rooms/suites will be issued with a keycard to their room/suite, which must be carried at all times whilst on the Club's premises and when using the facilities.
- ix. The keycard will be used to facilitate charges to usage of facilities and food & beverage consumed while the Guest is in residence.
- x. Member / registered guest is required to observe all rules, regulations and bye-laws of the Club while in residence.

Rates are subject to changes, Service Charge (where applicable), prevailing Government Taxes & GST

RTC BYE-LAWS

- xi. Member / registered room guest is also responsible for his or her visitor's full compliance and observance of the provisions of the Rules and regulations. Any breach of the Rules and regulations by the visitor shall be deemed to be a breach by the registered room guest.
- xii. Payment mode Cash / Credit Card. All room guest is required to place a full stay deposit upon checking in.
- xiii. All visitors in the rooms/suites must be registered. Visiting hours shall be from 7am to 11pm daily.
- xiv. Visitors must leave the rooms/suites by 11pm. Only registered room guests are allowed to stay overnight in the rooms/suites.
- xv. Number of guests allowed to stay overnight is not to exceed the room capacity as stated.